

Family PACT: Education and Counseling Services Overview

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This section includes basic information about Education and Counseling (E & C) services required throughout all family planning and reproductive health services in Family PACT.

Family PACT (Planning, Access, Care and Treatment) is a comprehensive family planning clinical program. It is comprehensive because it includes family planning methods and related reproductive health together with client-centered health education and counseling. (See “Comprehensive Family Planning Defined” in the *Family PACT: Introduction [familypact1]* section of this manual.)

Family PACT Standards for Education and Counseling

The *Family PACT Standards* presents the scope, types and quality of client-centered reproductive health education and counseling services available in the Family PACT Program. Regardless of the type of visit, some degree of reproductive health education and counseling is a required part of all services for Family PACT clients.

Reimbursement for Education and Counseling

A pre-selected package of E & C benefits is identified in this manual. Reimbursement is available only for codes and services identified by the program and included herein.

Counseling staff must have and be able to apply knowledge to client-centered counseling. Appropriately trained counseling staff shall work under the direction of the enrolled Family PACT provider and be supervised by a licensed health care professional.

E & C Documentation Requirements

Medical record documentation to support claims must include information about the ongoing individual client assessment process, E & C topics and interventions for issues related to reproductive health.

Referrals to Local Resources

Providers are encouraged to develop a network of local resources for the purpose of referring more intensive counseling services. Clients and non-Family PACT counselors must be advised that services beyond the scope of Family PACT are not reimbursable by the program.

Integrating E & C With Other Services

For information about integrating E & C services with other clinical and preventive office visits and procedures, refer to the *Family PACT: Office Visits – Evaluation & Management and Education & Counseling [familypact17]* section in this manual.